Going Back to Basics: Navigating Student Conduct Across Borders

Studying abroad offers students a chance to experience unique opportunities for personal and academic growth. To ensure student success and well-being, they must follow certain standards of conduct. This session will go back to the basics on the importance of responsible student behavior abroad, which prioritizes student health and safety. Join us to explore strategies for managing student conduct and learn how to support your students and your institution better.

SPEAKERS: Eduardo Diaz, Matthew Rader

Communicating Emergent Risks to Travelers Abroad

Health, Safety, and Security, and Education Abroad professionals, will gain insight into discerning emergent risks requiring communication to travelers abroad and explore effective communication strategies through provided information and collaborative scenario discussions. Attendees will leave equipped to construct frameworks for addressing emergent risks at their respective institutions.

SPEAKERS: Ashley Courney, Wyatt Boykin, Jeremy Rohrer, Anna Hayes

Demystifying Insurance and Assistance for International Travel

Do the words insurance or annual renewal send you running for the hills? You're not alone, and we can help! This session covers international insurance and assistance basics, defines important terms and collaborators, and reviews key buckets of coverage. We'll also discuss insurance considerations to reduce barriers to global travel, as well as future trends. Finally, we'll share advocacy tips to enhance global support and services for your travelers.

SPEAKERS: Dr. Kelly Brannan Trail, Eryn Kudzinski, Ashley Krutz-Ordner
- **Crisis Communication 2.0: Navigating Global Challenges**
  In an era of instant communication and connectivity, effective crisis messaging is paramount for institutions facing permacrisis challenges from natural disasters to geopolitical events. How institutions communicate during a crisis can enhance the safety and well-being of their travelers, and their reputation. This session will delve into Crisis Communication 2.0, exploring the latest strategies and technologies to improve global communication capabilities.

  **SPEAKERS:** Jeff Whitehead, Catherine A. Williams, Jeffrey Dell

- **Getting to Yes: Communicating the Work of Risk Management**
  Travel risk is the intersection of WHO is traveling, WHERE they are traveling, WHAT they are doing, WHEN they are traveling, and WHY. By providing examples of successful case studies where newly developed programs reduced risk, presenters will demonstrate how updated processes have enhanced mitigation efforts, enabling travelers to reach their desired destinations. Two travel security practitioners and an SIO, will showcase the communication of this work to stakeholders across the institution.

  **SPEAKERS:** Mauricio Jimenez, Julie Pollard, Vivian-Lee Nyitray

- **Using Incident Command System (ICS) for Education Abroad Incident Response**
  Incident Command System (ICS) is an emergency response approach utilized by groups ranging from fire departments to police departments to FEMA. Learn how ICS can be effective for responding to education abroad incidents of all sizes while integrating with campus emergency operation plans.

  **SPEAKERS:** Shaun Michael Jamieson, Frank Peters

- **Pre-Departure Workshop: Equipping Leaders to Support Ever-Changing Students**
  The ever-changing needs of students require that the responsibilities and expectations for program leaders inhabit the intersection of academic and student affairs. This session will highlight how two institutions have adapted their pre-departure workshops to this reality. We then welcome participants to brainstorm resources, rhetorical tools, and response scenarios. Together, we can work to give program leaders the tools and resources to meet our shared responsibility to students.

  **SPEAKERS:** Derek Smallwood, Nikki LeBlanc, Stephanie Pund
How Does the New Title IX Apply to Students Abroad? What You Need to Know

The amended Title IX Regulations (anticipated May 2024) have expanded the scope of Title IX to students studying abroad, requiring US institutions to respond in a specific manner. Title IX experts explain the application of Title IX abroad, highlight reporting requirements, and identify types of sexual harassment abroad that require a response. They then discuss strategies for minimizing Title IX-related risks and conclude by sharing best practices related to internal and external collaboration.

SPEAKER: Adrienne Mathis

Using Strategic Intelligence to Inform Education Abroad Risk Management

Have you ever wanted to learn how to operate as a one-person intelligence agency? This session won’t quite accomplish that feat, but will cover the practice of strategic and predictive intelligence in the context of making better informed risk management decisions. Extensive resources are not required to produce your own ‘intelligence products’ by leveraging readily available data and information to aid in education abroad risk management.

SPEAKERS: Greg Hobbler, Kushal Safi

No Good Very Bad Day without Adderall: Traveling with Medication

International laws create barriers to medication access; yet it exceeds the duty of care for education abroad professionals to know the status of all medications globally. This session provides a two-pronged risk-mitigation approach for supporting travelers with medication. Attendees learn how to create frameworks for pre-departure advising on access barriers and resources. Underscoring practical guidance, we employ “connectivism” as a learning tool to minimize risk abroad.

SPEAKERS: Jennifer Fullick, Christine Sprovieri

Navigating Identity-Based Incidents Abroad: Strategies for Response

Join our round-table session focused on identity-based incident response in study abroad. Learn how incident response begins with pre-departure training, ensuring comprehensive student care. Tailored for international incident responders, gain effective strategies for integrating identity-based support. Engage in scenario-based discussions and case studies to enhance your response toolkit. Don’t miss this opportunity to equip yourself with actionable insights for supporting student resilience.

SPEAKERS: Valerie Slate, Jordan Viars-Whisinnand
Caring Across Borders: Ensuring Well-Being Abroad
This panel provides three critical perspectives when creating a comprehensive support framework for the wellbeing of students and faculty abroad, addressing physical and mental health, while ensuring a safe and enriching travel experience. Join us as we highlight strategies to mitigate risks, discuss privacy concerns, share case studies, and provide actionable frameworks to ensure overall wellbeing.

SPEAKERS: Renee Payton, Tonya Veltrop, Colleen Hunter, Joel Lockwood

Creative, Collaborative Support for Student Mental Health & Identities
Education abroad programs face an increasing need to support student identities and mental health, and equip EA professionals to better support learners and foster student resilience and preparedness. We will call on diverse panelists: a global team leader, program provider, study abroad office, and a health & safety consultant, to share proactive strategies for virtual and place-based programming, case studies, and the creative use of technology to support health and safety.

SPEAKERS: Robin Young; Marcia W. Henisz; Joel H. Buenaventura, MD, MP; Dave Malacki

How Can I Test Our Crisis Management Response Before an Actual Crisis?
Have you tested your institution’s incident response capabilities recently? Tabletop exercises simulate emergency scenarios and are a proven best practice training tool for managing an actual incident. Tabletops maximize preparedness - a crucial success factor for effective crisis management that ensures program/business continuity, and ultimately can save lives. Those involved in international education: study abroad, faculty, staff, and health & safety will benefit from this engaging session.

SPEAKERS: Jeffrey Dell, Dr. Mark Fischer, Kevin Kugel, Megan DeBolt